From: tonythiago
Sent: Tuesday, January 30, 2024 1:07 PM
To: Esther, Chan; Thays Cozzuolo
Cc: Business Licence; Legister, Linda
Subject: Re: Fwd: CONSULT: New Premises - Xodo Brazil, 29 Cricklewood Broadway, NW2
3JX - 30493

Dear Esther,

Thank you for your prompt response and for providing me with the necessary information regarding the next steps for my application for a new premises license.

I appreciate your understanding of my request for a meeting with the Council to discuss the application. I am prepared and eager to present my case and address any concerns that may have been raised. As I have mentioned before, I have been operating my shop for nine years without any issues with my neighbors, including other business owners in the area.

I want to assure you that I am fully committed to maintaining a positive and harmonious relationship with my neighbors and the local community. In fact, I have been proactive in gathering signatures from businesses within a one-mile radius of my shop, demonstrating their support for my application. These signatures serve as a testament to the positive impact my shop has had on the local economy.

It is disheartening to hear about the decrease in sales due to the challenges posed by the COVID-19 pandemic. However, I am determined to persevere and do everything in my power to prevent the closure of my shop. Obtaining the new premises license is a crucial step towards revitalizing my business and ensuring its long-term sustainability.

I appreciate your advice to report any issues of crime and disorder to the Police. Rest assured, if I encounter any such issues, I will not hesitate to take the appropriate action and involve the authorities.

Once again, I express my readiness and eagerness to attend the sub-committee hearing to present my case and address any concerns. I trust that the committee members will consider my application fairly and make a decision that takes into account the positive contribution my shop has made to the community and the local economy.

Thank you for your attention and support throughout this process. I look forward to receiving further details regarding the sub-committee hearing.

Yours sincerely,

Tony

## On Monday, January 29, 2024, 3:29 pm, Esther, Chan wrote:

Dear Tony Goncalo,

I am in receipt of the attached and below emails with your comments in respect of your application for a new premises licence.

I understand that you have requested a meeting with the Council to discuss the application. As mentioned in my representation, this premises fall in a Cumulative Impact Zone, which creates a rebuttable presumption that any new application would be refused.

You will be invited to a sub-committee hearing to present your case and ultimately, the committee members will make a decision on the application.

In respect of your allegations regarding your neighbours, you must report issues of crime and disorder to the Police, see below link:

https://www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime/

I hope this clarifies the Licensing Authority's position.

Kind Regards

Esther Chan

Licensing Inspector

**Regulatory Services** 

From: tonythiag
Sent: Thursday, January 25, 2024 9:40 PM
To: Thays Cozzuolo; Esther, Chan
Subject: Re: Fwd: CONSULT: New Premises - Xodo Brazil, 29 Cricklewood Broadway, NW2
3JX - 30493

Subject: Concerns about neighboring establishment and clarification on customer toilet provision

**Dear Esther** 

I hope this email finds you well. I am writing to bring to your attention a few concerns regarding the neighboring establishment and seek clarification on the provision of customer toilets in my coffee shop.

Firstly, I would like to raise the issue of the nearby establishment, which I believe is causing disturbances in the area. The establishment, known as the "zoombie place," has been a source of concern due to reported incidents of fights and disturbances. As a responsible business owner, I want to emphasize that such issues fall under the jurisdiction of the police, and it is not within my control to manage or prevent such incidents. I kindly request that

appropriate measures be taken to address the situation and ensure the safety and tranquility of the area.

Regarding the provision of customer toilets in my coffee shop, I would like to clarify that currently, our toilet facilities are designated for staff use only. This decision was made based on various factors, including space limitations and operational considerations. However, I am open to discussions and guidance from the council regarding any requirements or regulations in this regard.

I understand that these matters may be complex and potentially challenging to address, especially considering the involvement of a neighbor who has been known to make unfounded claims and objections. I assure you that my primary goal is to contribute positively to the local community and provide a pleasant experience for my customers.

As we are currently navigating through a challenging economic climate and striving to improve sales to sustain the operation of my coffee shop, I kindly request your understanding and support in this matter. I am committed to adhering to all necessary regulations and guidelines while also seeking a fair and reasonable resolution.

I would appreciate any guidance or assistance you can provide in addressing the concerns raised and clarifying the requirements for customer toilet provision. Please feel free to contact me at your earliest convenience to discuss this matter further.

Thank you for your attention to this matter.

Kind regards,

Tony Goncalo

Xodo Brazil